

NOTES FROM STRIPERS TEAM LEAD MEEING

1. Ken Jones is no longer our On-Site contact – we need to communicate with Suriya upon arrival to determine area(s) for concession assignment for each game/event. Ken will only handle contract & billing issues going forward.
2. Volunteers are reminded that we are due to arrive 1 hour prior to gates opening. Gates open 1 hour prior to game start times. For example:
 - If game is at 11:05am - we arrive at 9am
 - 12:05pm - we arrive at 10am
 - 1:05pm - we arrive at 11am
 - 6:05pm - we arrive at 4pm
 - 7:05pm - we arrive at 5pm
3. Volunteers are required to wear slip resistant shoes – no Crocs, sandals, open toe shoes. Also need to wear Black or Khaki pants, shorts, or skirts (middle thigh height). Knight of Columbus are allowed to wear navy blue KOC polo shirts, but all attending must wear same color. Please provide sizes required for each volunteer.
4. Hats must be worn at the stadium. If you have a Stripers hat from previous seasons, it may be traded in for new style hat. No other hat will be allowed to be worn as in previous seasons (Braves). If your hat is lost, we will need to purchase replacements at \$6.00. New volunteers this season will be provided with a hat at no cost. If you arrive without a hat, you will be required to wear hairnet if prepping or serving food.
5. Concession leads will be required to sign off on opening & closing procedures. If the concession stand, we are assigned to is not properly cleaned, they will charge our Group for their time required to clean prior to the next game.
6. Volunteers are not allowed to take/eat any food, snacks, or beverages at the stand. No personal drink bottles or containers are allowed. Any violation of this policy will be treated as theft. Water stations and cups will be provided for staff. If you do obtain food or drink, keep the receipt in hand if asked to provide proof of purchase. Volunteers have access to a 25% discount.
7. The stadium will be a **NO CASH-Credit only – ONLY EXCEPTION IS DURING KIDS SCHOOL EVENTS - TBA**). If the customer has an issue, contact one of the managers to handle it.

8. Access to the warehouse (used last season) will not be accessible to staff. Product will be provided prior to each game. If more product is required during the game, contact one of the “runners” or Suyria to make that request.
9. **Reminder that you can only serve 2 drinks per ID per transaction – NO EXCEPTIONS!**
10. All staff are required to conduct the Levy training session online. You will be asked for Location – **select Coolray Field**. Once completed you will receive a certificate of completion via email. Please forward a copy of the email & certificate to: 13052gk@gakofc.org. This session takes 1.25 hours to complete. You cannot stop and log out prior to completion. Otherwise, you will have to start from the beginning. It will not save partial work completed. Use the website link below to access the site to conduct the training.

<https://digitalcreatinglegendscovid.videoshowcase.net/login>

When completed, please complete the ServeSafe video – see attached document for instructions.

11. If you have any additional questions, please contact your lead:
 - a. St. Lawrence 13052 – 13052gk@gakofc.org (Nelson Rivera)
 - b. St. Oliver 13440 – toddmkofc@gmail.com (Todd Morrow)